

Sonoma County Sheriff's Office

STEVE FREITAS
Sheriff-Coroner

LORENZO DUEÑAS Assistant Sheriff Law Enforcement Division

Tele-Communications Bureau

1/9/12

Chiefs;

As I'm sure you know, effective July 1st, 2011, the Sheriff's Office absorbed what use to be Information Systems Department's, Communications Division-Radio, into the new Sheriff's Office, Tele-Communications Bureau.

This letter is to let you know about some of the changes, and to inform you of how we may be able to competitively serve your agency's needs.

The Tele-Communications Bureau staff of five technicians is available 24 hours a day to respond to outage and emergencies. The Radio Shop is fully equipped to service all types of equipment.

The Tele-Communications Bureau has developed, maintains and continues to expand the County's radio communications infrastructure. Major systems include the county-wide, six channel Sheriff's systems; the county-wide four channel Fire/EMS REDCOM systems; the four channel Jail and Court Security systems; Data-Radio; and 250 miles of microwave across 13 radio sites, in three counties, that ties it all together. Additional systems are supported for many other County Departments, including County Parks, County Transportation and Public Works, the Sonoma County Water Agency, and General Services to name a few.

Currently, T-Comm manages 13 radio sites, with three more under construction and several more in the planning phase. Additionally, T-Comm maintains several thousand subscriber units, mobiles and portables.

Effective, December 10th, 2011, the Sonoma County Board of Supervisors approved our fees for Tele-Communications services:

Maintenance and Repair fee:

• Technician rate \$ 65.42 / hour plus materials

Infrastructure and other special project fees:

- Communications Technician rate \$ 62.31 / hour plus materials
- Senior Communications Technician rate \$ 68.51 / hour plus materials
- Sergeant (Manager) \$115.89 / hour plus materials

With the implementation of this new rate structure, the Sheriff's Office, Tele-Communications Bureau is making itself available to other governmental agencies for both the maintenance of existing radios and systems, but also the planning and implementation of new systems.

Whether your needs are occasional programming or repair, ongoing preventative maintenance or complete design and maintenance of system infrastructure, please consider the Sheriff's Office Tele-Communications Bureau for your needs.

Please do not hesitate to call if you have any questions.

Dennis Smiley

Manager
Tele-Communications Bureau
Administration Division
2796 Ventura Avenue
Santa Rosa, CA 95403

Desk: 707.565.2411 Fax: 877.813.0455

Email: Dennis.Smiley@sonoma-county.org