# Nixle Guide for Fire Agencies

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<th>Level of Notification</th>
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| **Tier 1 – General Information** | General Awareness Information | • Community Events & Awareness Information  
• Low Impact Activity (vehicle accidents, fires, investigations, localized flooding, street closures)  
• Prescribed burning/Vegetation management recommendations  
• Drift smoke | None | Community Type:  
✓ Email  
✓ Social Media | Community |
| **Responsible: PIO/Office staff as appointed** | | | | | |
| **Tier 2 – Low Urgency** | Medium Level Warning: Impact the Residents but NON-Threatening | • Road Closure due to Fire Activity (avoid the area, in progress event)  
• Train/Aircraft/MCI incident  
• Landslides  
• Red Flag Warning  
• Fire related incident impacting dispatch services | Geo Fence 5 mile radius | Advisory Type:  
✓ SMS  
✓ Email  
✓ Social Media | Advisory |
| **Responsible: PIO/Office staff as appointed** | | | | | |
| **Tier 3 – High Urgency** | Severe Threat: Requiring Action Taken, Immediate Threat to Life/Property | • Hazmat  
• Major Incident  
• Evacuation/Shelter in Place*  
  *Coordinate with Law/Sheriff | IC to define | Alert Type:  
✓ SMS  
✓ Email  
✓ SoCoAlert  
✓ WEA/EAS Alert  
✓ Social Media | Alert |
| **Responsible: PIO/Office staff as appointed** | | | | | |

Note: Issuing an ALL CLEAR should be issued for evacuations, shelter in place, when a major thoroughfare (HWY 101 & HWY 12) is reopened or when any incident needs an official conclusion message.